



i.Patient Manager

Integrated, enterprise-wide, patient information (i.PM)

An information system at the heart of modernisation

Good information technology helps to modernise the delivery of high-quality, cost-effective healthcare.

i.Patient Manager (i.PM), from iSOFT, is an information system at the heart of that modernisation. Healthcare organisations all over the world, across all care settings, in both the public and private sectors, benefit from unparalleled levels of access to patient information using i.PM.

i.Patient Manager provides a highly intelligent store for totally integrated information. It has the flexibility and functional breadth to extend beyond traditional care boundaries to support acute care, community care, mental health, child health, aged care and social services. Integrated information access supports all those healthcare professionals involved in care delivery with the same accurate, timely information to enhance performance and improve communications.

i.PM enables healthcare organisations throughout the world to manage their patient, clinical, business and financial processes. By integrating information to provide access to all care environments within an organisation, i.Patient Manager allows resources to be co-ordinated to anticipate the highs and lows of system demand, so improving management in areas such as waiting lists.

Integration between primary and secondary care enhances patient service by enabling online booking of appointments. It helps you to avoid time-consuming paperwork, and better informs patients of the care they will receive. Improved communication not only keeps everyone involved in the care process better informed, but also makes better use of resources.

i.Patient Manager is wholly based on Microsoft® technologies. Its open architecture (enhanced by the adoption of XML and HL7 standards) allows it to seamlessly integrate with other Microsoft® products, such as Microsoft® Office™ and to bring together information from other systems to build an integrated patient record. This integrated record will reduce the time

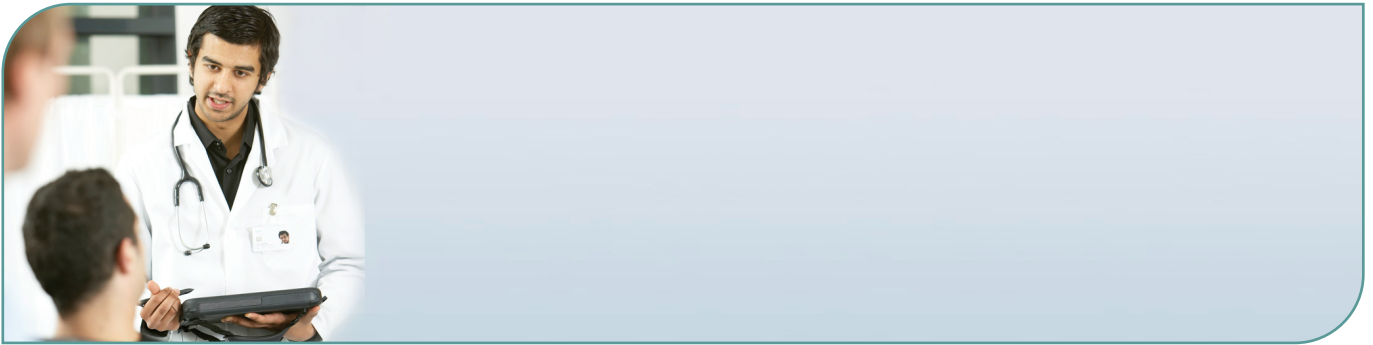
spent on administrative tasks such as searching out-patient notes or duplicating information input, allowing more time to be spent on the effective delivery of care.

i.Patient Manager advances the delivery of healthcare information by making it easy to access patient information at the point of patient care. A variety of Internet technologies and mobile devices are selected to best fit the workflow of the healthcare professional, enabling the access and input of timely information, wherever it is required.

Unlocking information

i.Patient Manager's open data structure means that users can easily derive benefit from the information by using business intelligence tools which allows information to be unlocked from the database and analysed according to user requirements. The information captured can then be used to measure outcomes to feed local and national reporting requirements.

iSOFT solutions work with a number of common query tools, including Microsoft Excel™ and Business Objects™, to enable information inputs to be harnessed in any way required, for any reports required.



Supporting you every step of the way

iSOFT has a large team of clinical specialists, all dedicated to ensuring that our solutions meet the needs of patients, clinicians and users.

Our implementation teams are drawn from imaging professionals and end-users, backed up by skilled technical support.

All of this plus a team of support analysts dedicated to supporting the i.Patient Manager software solution.

Realising real benefits

iSOFT is focused on ensuring that healthcare organisations gain the maximum advantage from the use of information technology. We can share the risk of an information technology project by taking responsibility for the ownership and operation of the infrastructure required, allowing organisations to concentrate on strategic benefits.

i.PM function sets

i.Patient Manager captures indispensable real-time information at the point of patient care. Specialised modules, such as order communications, pharmacy management and booked admissions, combine to provide integrated tools to improve information quality and access.

Each healthcare-provider organisation is unique; i.Patient Manager has been developed with the flexibility to enable specific functions to be selected, supporting the precise patient and business management processes of each organisation.

i.PM: a strategy for success

i.Patient Manager provides the power not simply to cope with change, but to drive it. Our investment in research and development means that the latest technology is always incorporated into our products. Our dedication to the use of Microsoft and other Internet technologies protects investment in technology, providing a fully scalable, leading-edge solution that grows as the strategy and objectives of the healthcare organisation grow.